RECS Market Meeting Website Privacy Statement

Last updated: 17-09-2025

This Privacy Policy explains how **RECS Energy Certificate Association** ("RECS", "we", "us", "our") collects, uses, discloses, and protects personal data when you visit the **REC Market Meeting** website (www.recmarket.eu), register for the REC Market Meeting conference ("Conference"), access any other RECS services, or engage with us as a member, partner, stakeholder or other participant in our activities.

We are committed to protecting your privacy and ensuring your personal data is handled securely and transparently, in accordance with the **General Data Protection Regulation (GDPR)** and applicable laws.

1. Data Controller

The data controller responsible for processing your personal data is:
RECS Energy Certificate Association (RECS)
De Mortel 2D, 5211 HV 's-Hertogenbosch, The Netherlands
Email: **secretariat@recs.org**
Website: **www.recmarket.eu**

2. What Data We Collect

We may collect and process the following categories of personal data:

- **Contact details**: name, email address, phone number, job title, company, billing address.
- **Registration details**: chosen ticket type, dietary requirements (if applicable), workshop or session preferences.
- **Payment information**: transaction data from our payment service providers (we do not store full credit card details).
- **Website usage data**: IP address, browser type, operating system, referring website, browsing behaviour.
- **Communication data**: inquiries sent via email or contact forms.
- **Media**: photographs, video, or audio recordings taken during the Conference, which may include your image or voice.

3. How We Use Your Data

We process your personal data for the following purposes:

1. **Conference registration and administration** – to process your registration, manage access, and provide event services.
2. **Payments and invoicing** – to process payments, issue invoices, and manage financial administration.
3. **Communications** – to send confirmations, updates, and information about the Conference.
4. **Marketing and networking** – to inform you of future REC Market Meetings or related RECS activities (only if you have provided consent, where required).
5. **Website improvement** – to analyse how the Website is used and improve its functionality and content.
6. **Legal obligations** – to comply with applicable laws, regulations, and record-keeping requirements.

4. Legal Basis for Processing

We rely on one or more of the following legal bases under the GDPR:

- **Performance of a contract** – to provide services related to your Conference registration.
- **Consent** – for sending marketing communications or using photographs/videos of identifiable individuals (where required).
- **Legal obligation** – to comply with tax, accounting, and regulatory requirements.
- **Legitimate interests** – to administer the Website, ensure network security, and promote the Conference, provided your rights are not overridden.

5. Sharing of Data

We may share your data with:

- **Service providers** (e.g., IT support, payment processors, event app providers, mailing services).
- **Event partners or sponsors** – only if you have explicitly consented to such sharing.
- **Legal authorities** – where required to comply with applicable laws or legal processes.

We do not sell or rent your personal data to third parties.

6. Data Transfers

Where your personal data is transferred outside the **European Economic Area (EEA)** (for example, to IT service providers), we ensure appropriate safeguards are in place, such as **EU Standard Contractual Clauses** or equivalent mechanisms.

7. Data Retention

We retain your personal data only for as long as necessary:

- Registration and billing data – up to **7 years** (legal obligation).
- Event data – typically **2 years** after the event, unless longer retention is required for reporting or accounting.
- Marketing communications – until you withdraw consent or unsubscribe.
- Website logs – usually retained for up to **12 months**.
- Media (photos/videos) – as long as they are relevant for documentation or promotional use, unless you object.

8. Your Rights

Under the GDPR, you have the following rights:

- **Right of access** – obtain a copy of your personal data.
- **Right to rectification** – request correction of inaccurate data.
- **Right to erasure ("right to be forgotten")** – request deletion of your data in certain circumstances.
- **Right to restriction of processing** – request a limitation of processing.
- **Right to data portability** – receive your data in a structured, machine-readable format.
- **Right to object** – to processing based on legitimate interests or direct marketing.
- **Right to withdraw consent** – where processing is based on your consent.

To exercise these rights, please contact us at **secretariat@recs.org**. You also have the right to lodge a complaint with the Dutch Data Protection Authority (**Autoriteit Persoonsgegevens**) or your local supervisory authority.

9. Security

We implement appropriate technical and organizational measures to protect your data against unauthorized access, loss, alteration, or disclosure. However, no transmission over the internet is completely secure, and we cannot guarantee absolute security.

10. Cookies

Our Website uses cookies and similar technologies to improve functionality, analyze usage, and support services. Details are provided in our **Cookie Policy**. You can manage your preferences via the cookie banner or your browser settings.

11. External Links

Our Website may contain links to third-party sites. As stated in our **Terms and Conditions**, RECS does not control or endorse external sites and is not responsible for their privacy practices or content.

12. Updates to this Policy

We may update this Privacy Policy from time to time. Changes will be posted on this page with a new "Last updated" date. We encourage you to review this page regularly.

13. Contact

For any questions or concerns about this Privacy Policy, please contact:
RECS Energy Certificate Association
De Mortel 2D, 5211 HV 's-Hertogenbosch, The Netherlands
Email: secretariat@recs.org
Phone: +32 2 486 52 81
Website: www.recmarket.eu